

IRM Supported RMD Case Study

Blood Administration Charge Capture	
TOPIC/PROCESS	Blood administration charges were not being entered on OP accounts receiving blood products.
GOAL(S)	Charge appropriately for blood administration procedures.
INITIAL FINDINGS:	It is appropriate to charge blood administration charges on OP cases only. It was discovered via the failed claims report that the charges were not being entered.
PLAN	
ACTIVITIES PERFORMED	It was decided that the difficulty of determining which patients to charge was the reason no patients were being charged admin fees. We created a claim attachment in Star to fail all claims containing blood product charges. We will review the failed claims and enter admin charges on the OP claims.
DO	
RESULTS/OUTCOMES	In FY03 there were 227 charges for blood products without admin charges. Research done in Trendstar. The charge per procedure is \$470.94. Annual gross revenue impact \$106,903. Net reimbursement impact \$64,142. Net reimbursement will be recognized over 12 months at \$5,345 monthly.
CHECK	
RECOMMENDATIONS/ FUTURE ACTIONS	We will monitor via the failed claims report.
ACT	
COMMUNICATIONS SYSTEM	None necessary. RMD will perform.
CHECK WHICH JCAHO FUNCTIONS ARE ADDRESSED	TEAM MEMBERS NAME/POSITION
<input type="checkbox"/> Patient rights/Organization ethics <input type="checkbox"/> Patient Assessment <input type="checkbox"/> Care of Patients <input type="checkbox"/> Continuum of Care <input type="checkbox"/> Patient/Family Education <input type="checkbox"/> Performance Improvement <input type="checkbox"/> Leadership <input type="checkbox"/> Management of Information <input type="checkbox"/> Management of Human Resources <input type="checkbox"/> Management of Environment of Care <input type="checkbox"/> Infection Control	