

# IRM Supported RMD Case Study

<b>ER- Medicaid</b>	
<b>TOPIC/PROCESS</b>	<p>Coders are documenting the diagnosis instead of the admitting reason on all ER visits. Facility's objective is to document the accurate occurrence to achieve a clean bill sent to Medicaid.</p> <p>Analyst discovered this variance through PCON and CDM analyst followed up on the resolution.</p>
<b>GOAL(S)</b>	Modify the MR coding system to include both the admitting dx and the principal dx. If both of these are on the UB92 many of the ER claims that are being paid as non-emergent will be paid in full.
<b>INITIAL FINDINGS:</b>  <b>PLAN</b>	<p>Emergency visits will be reimbursed by Medicaid for \$50.</p> <p>If chief complaint is documented as the admitting reason, Medicaid will reimburse Facility appropriately.</p> <p>It was found that this is a systemic issue, possibly a table within 3M coder. Two ER coders are aware of this issue and will work with RMD to resolve variance. HIM is slated to fix this problem.</p>
<b>ACTIVITIES PERFORMED</b>  <b>DO</b>	<p>PCON will identify these accounts, which auditor is collecting currently. The next step will be to discuss the resolutions and re-code the accounts.</p> <p>Denials must be appealed with 60 days of the original \$50 payment per ACS regs.</p>
<b>RESULTS/OUTCOMES</b>  <b>CHECK</b>	This is yet to be determined.
<b>RECOMMENDATIONS/ FUTURE ACTIONS</b>  <b>ACT</b>	<b>PCON will flag all \$50 flat rate payments as underpayments.</b>
<b>COMMUNICATIONS SYSTEM</b>	Ongoing meetings with MR staff to correct systemic issue.
<p><b>CHECK WHICH JCAHO FUNCTIONS ARE ADDRESSED</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Patient rights/Organization ethics</li> <li><input type="checkbox"/> Patient Assessment</li> <li><input type="checkbox"/> Care of Patients</li> <li><input type="checkbox"/> Continuum of Care</li> <li><input type="checkbox"/> Patient/Family Education</li> <li><input type="checkbox"/> Performance Improvement</li> <li><input type="checkbox"/> Leadership</li> <li><input type="checkbox"/> Management of Information</li> <li><input type="checkbox"/> Management of Human Resources</li> <li><input type="checkbox"/> Management of Environment of Care</li> <li><input type="checkbox"/> Infection Control</li> </ul>	<p><b>TEAM MEMBERS NAME/POSITION</b></p>