

IRM Supported RMD Case Study

Nuclear Medicine Rx Charges	
TOPIC/PROCESS	To ensure all Nuclear Med RX accounts are capturing missed contrast agents. Nuclear Med RX accounts are not charged accurately. We discovered this project by working the failed claim APC report.
GOAL(S)	No re-bill will occur.
INITIAL FINDINGS: PLAN	Nuc. Med exams were being ordered incorrectly. Contrast Nuc Med exams are ordered by a charge panel that charges both the Rad exam and the contrast agent. Nursing was ordering the exam and not using the panel in some cases.
ACTIVITIES PERFORMED DO	Facility is currently conducting quick audits on these accounts. We are working the failed claims report to make sure these accounts are not showing up anymore.
RESULTS/OUTCOMES CHECK	Identified thus far is an annual net amount \$37,856.25. The monthly projection is \$3,155.
RECOMMENDATIONS/ FUTURE ACTIONS ACT	We met with Radiology department and re-educated the ordering areas to use the panel charge. Analyst has been monitoring the improvements through the review of the failed claims report.
COMMUNICATIONS SYSTEM	We met with Radiology Department Head in order to discuss this issue.
<p>CHECK WHICH JCAHO FUNCTIONS ARE ADDRESSED</p> <ul style="list-style-type: none"> <input type="checkbox"/> Patient rights/Organization ethics <input type="checkbox"/> Patient Assessment <input type="checkbox"/> Care of Patients <input type="checkbox"/> Continuum of Care <input type="checkbox"/> Patient/Family Education <input type="checkbox"/> Performance Improvement <input type="checkbox"/> Leadership <input type="checkbox"/> Management of Information <input type="checkbox"/> Management of Human Resources <input type="checkbox"/> Management of Environment of Care <input type="checkbox"/> Infection Control 	<p>TEAM MEMBERS NAME/POSITION</p> <p>Radiology Dept. Head</p>